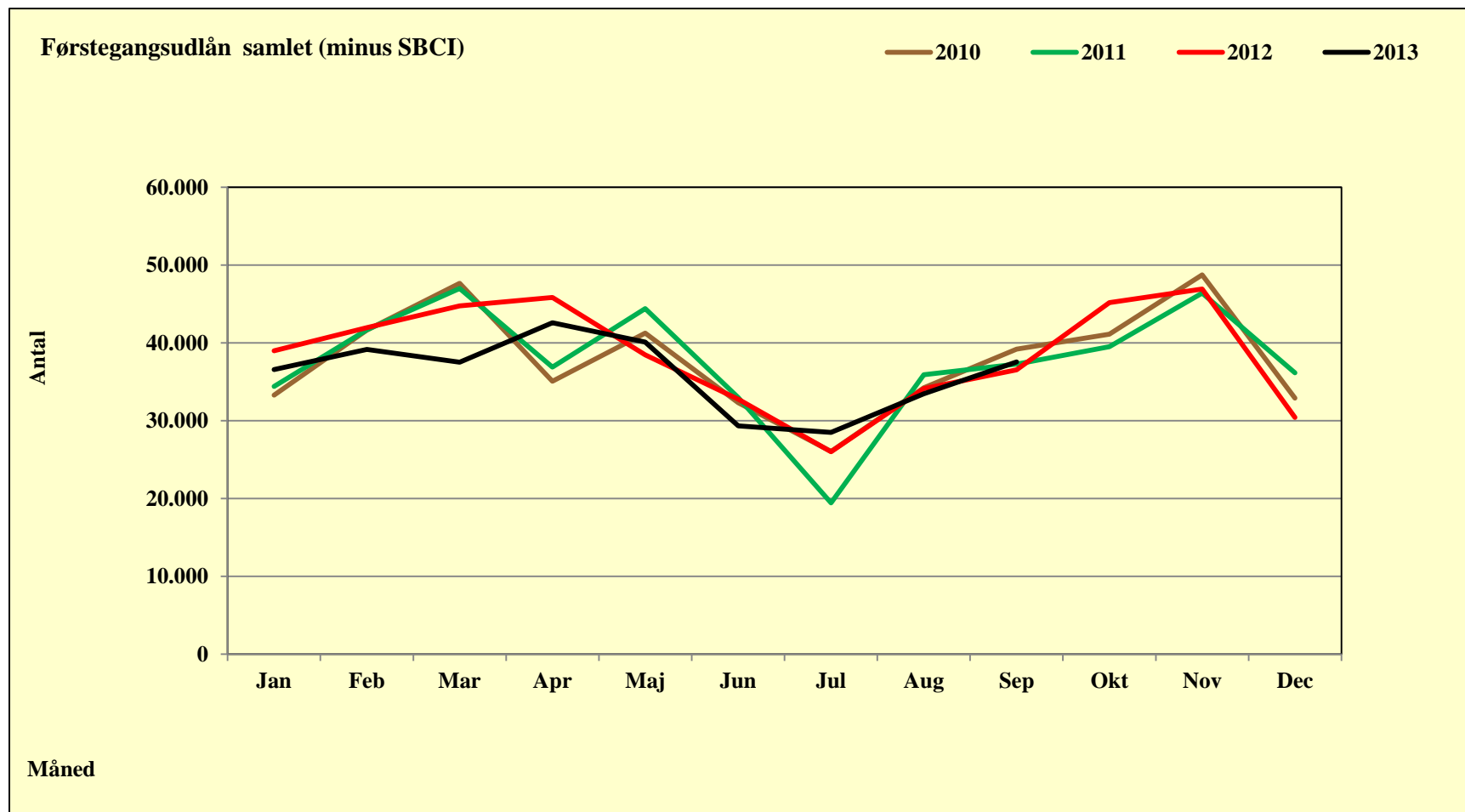
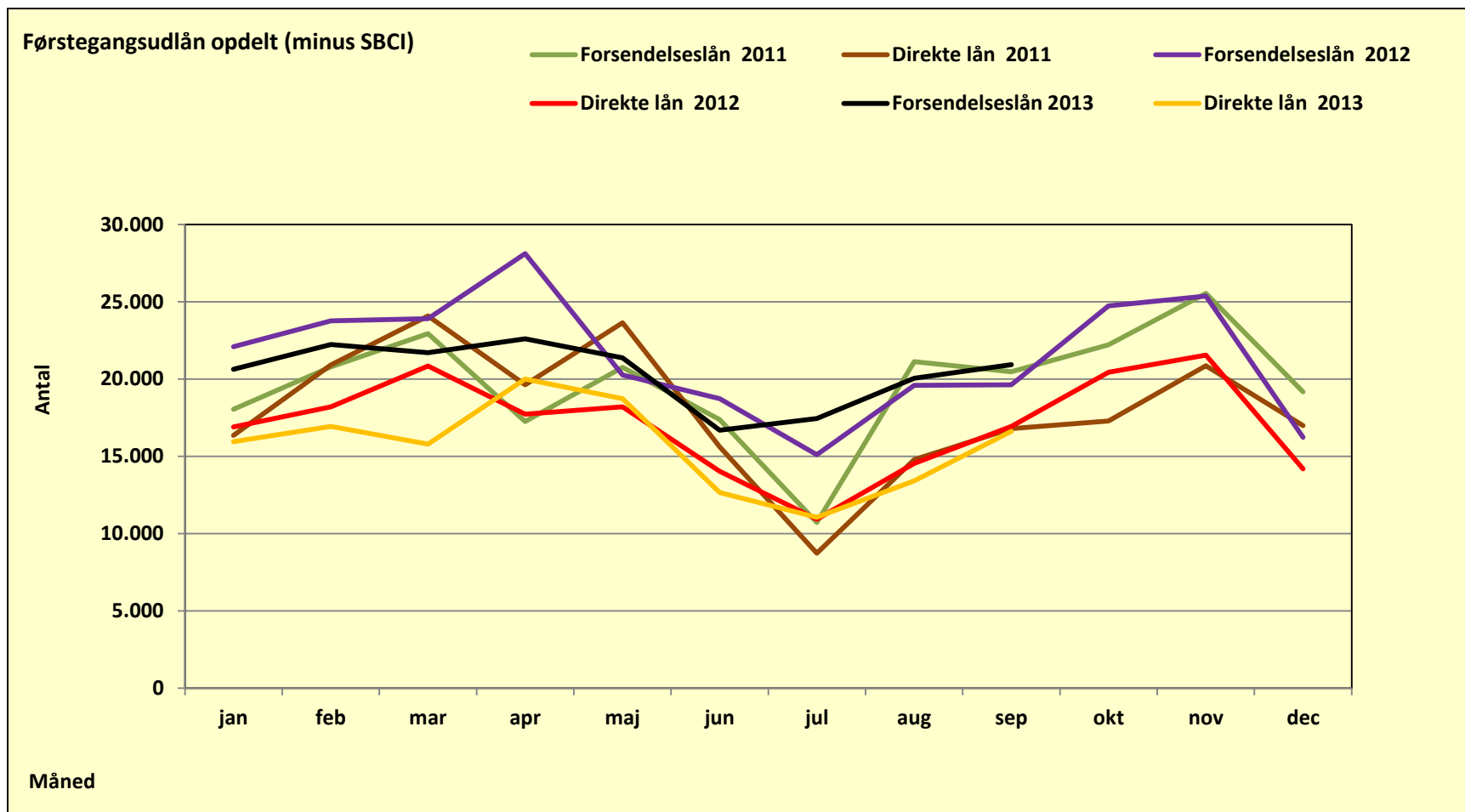


SOCC STATUS

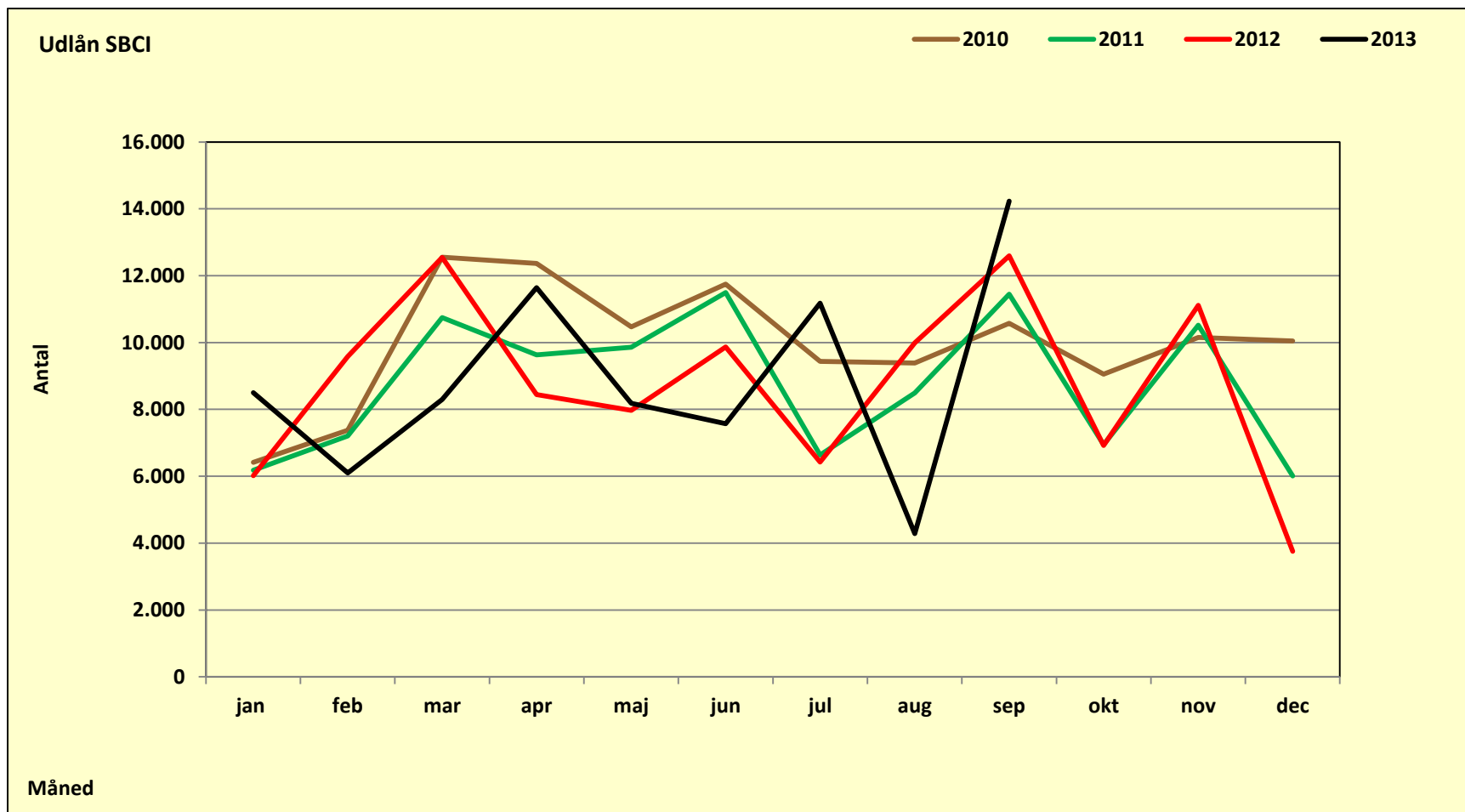
Førstegangsudlån samlet (minus SBCI)



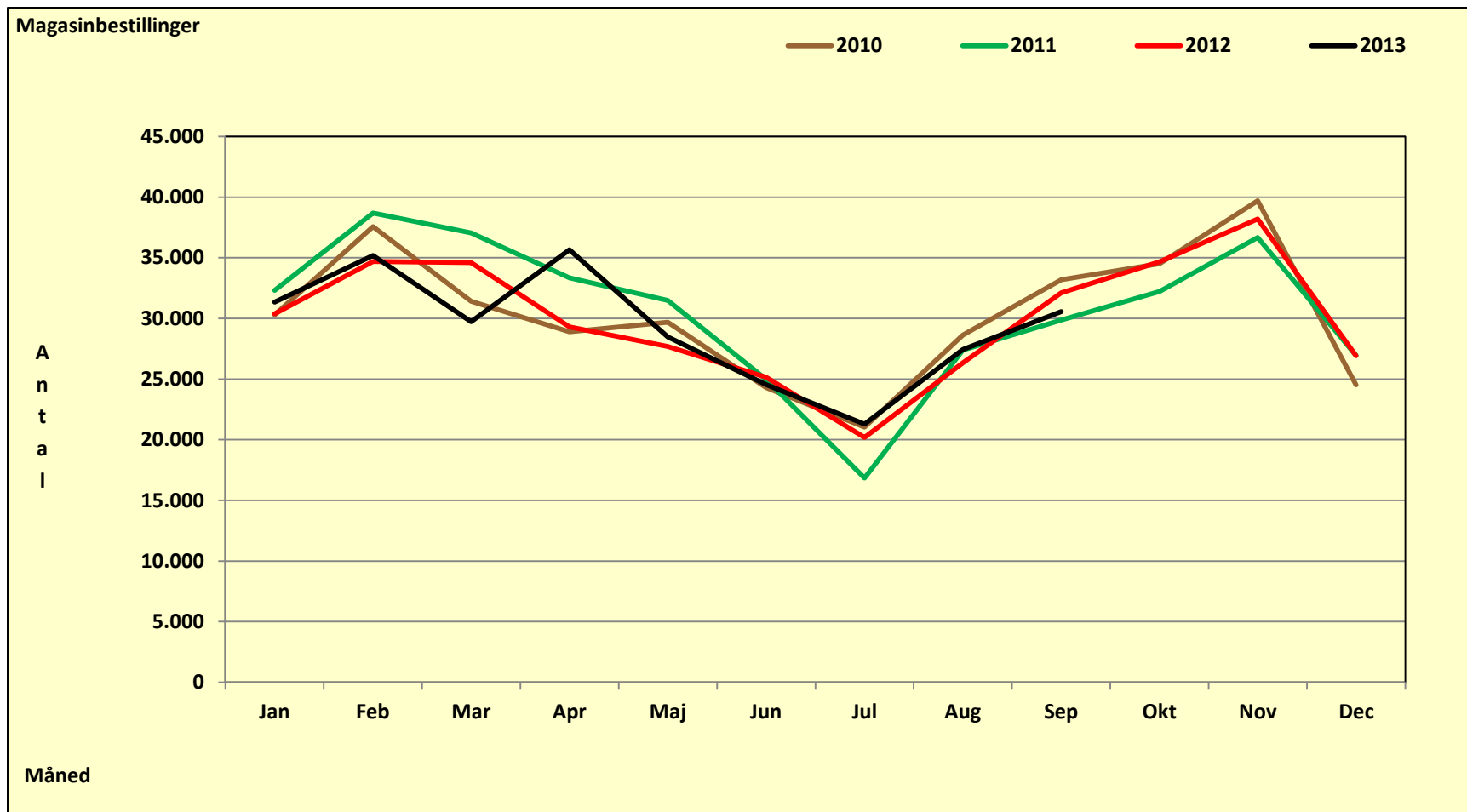
Førstegangsudlån opdelt (minus SBCI)



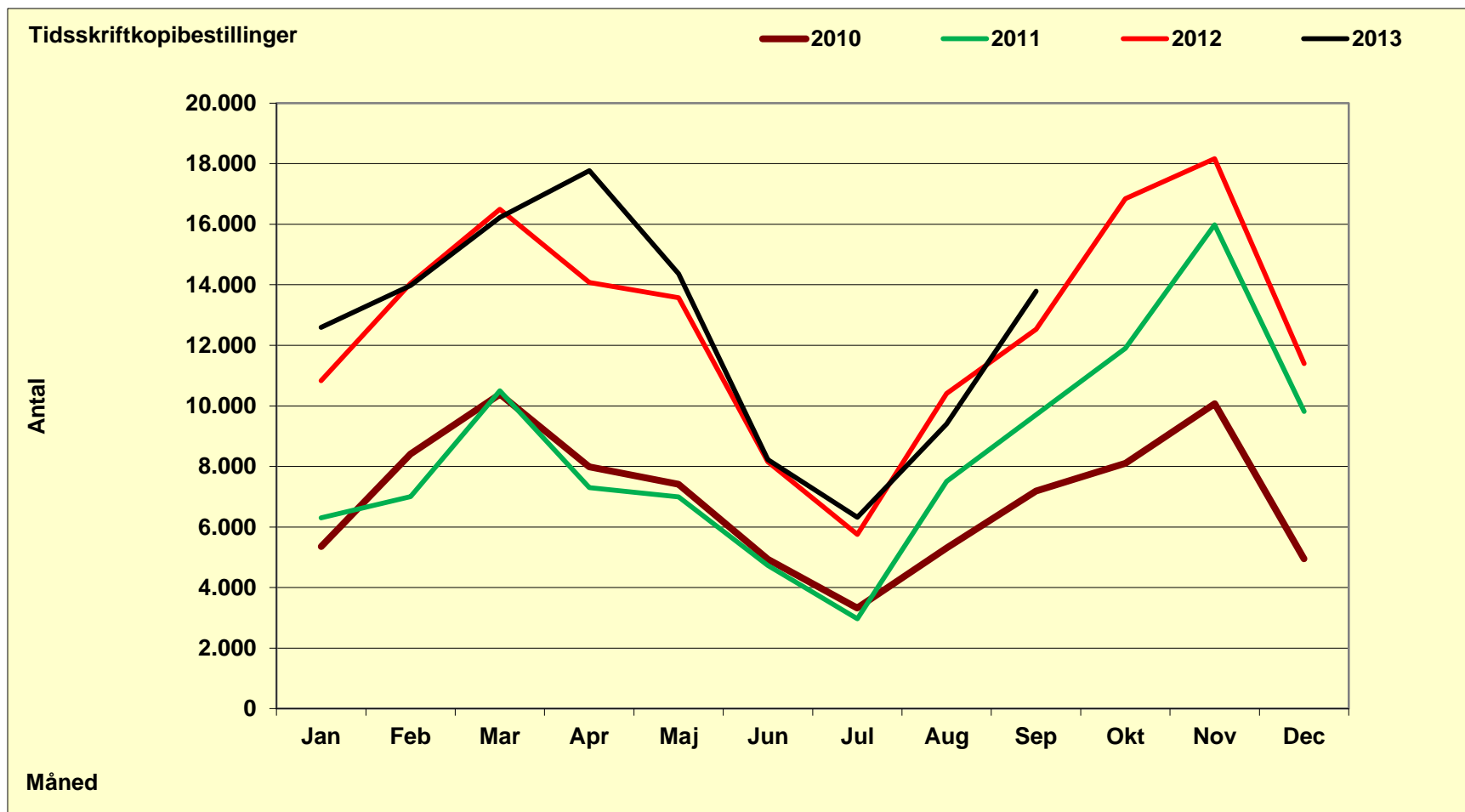
Udlån SBCI



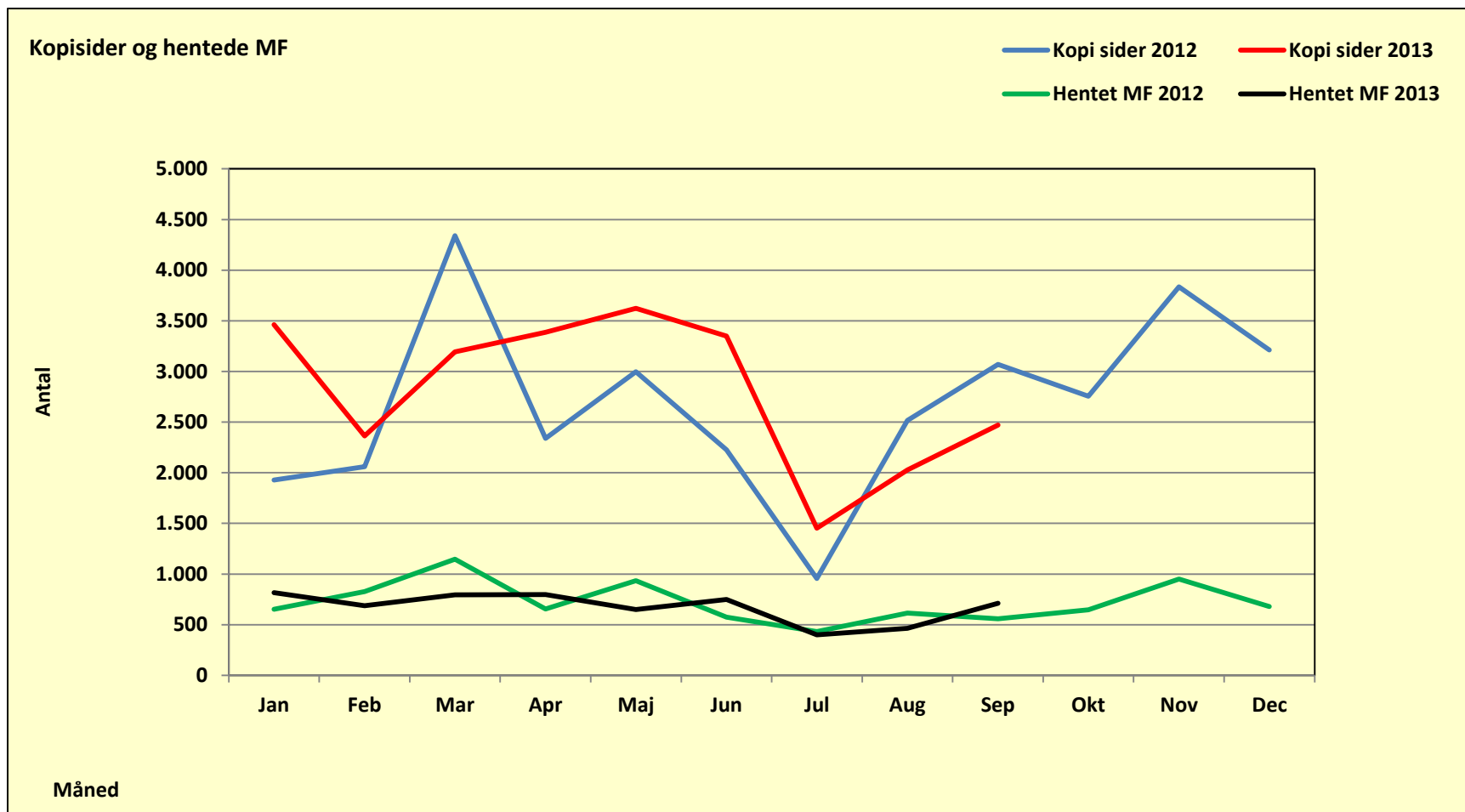
Magasin bestillinger



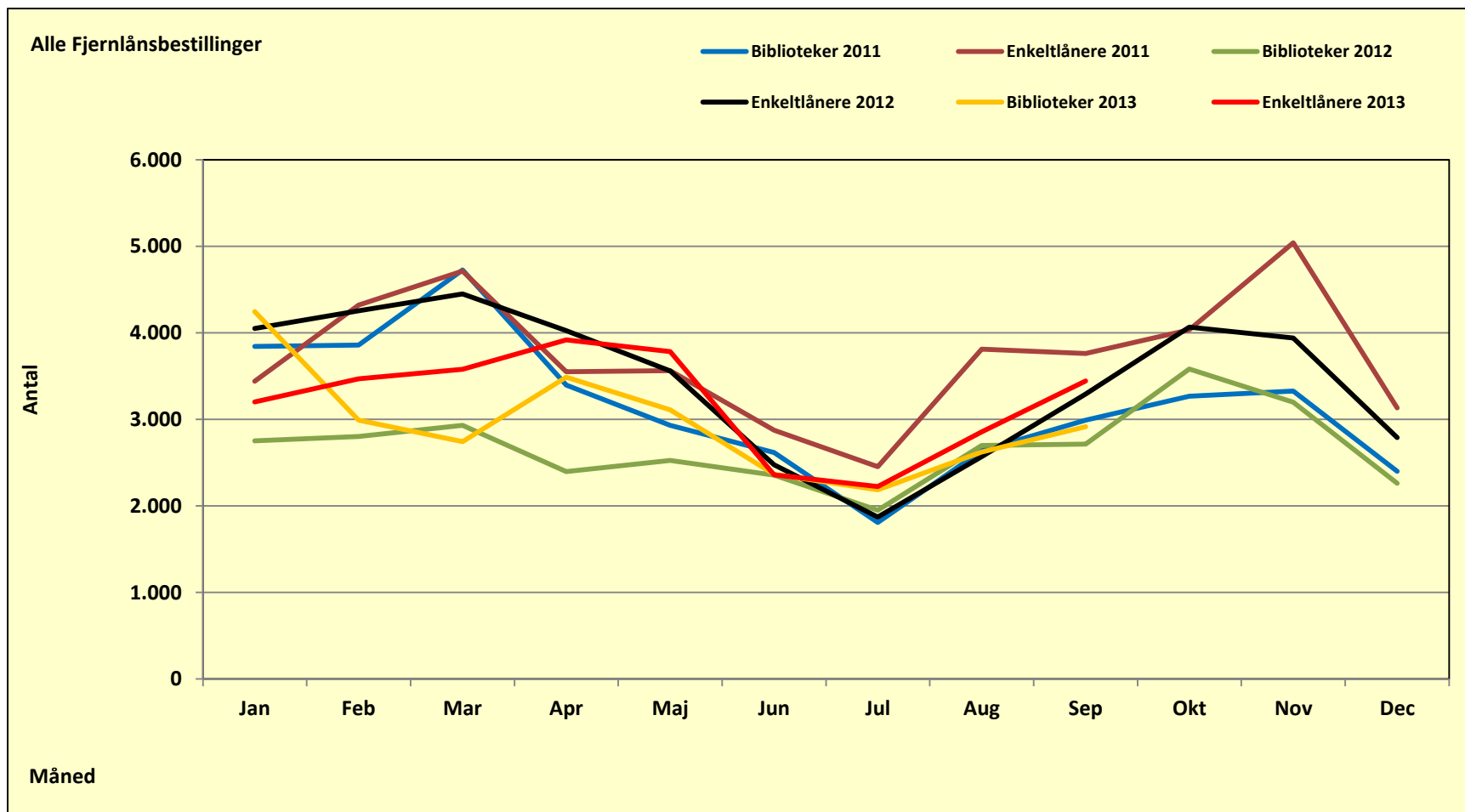
Tidsskriftskopi aktivitet



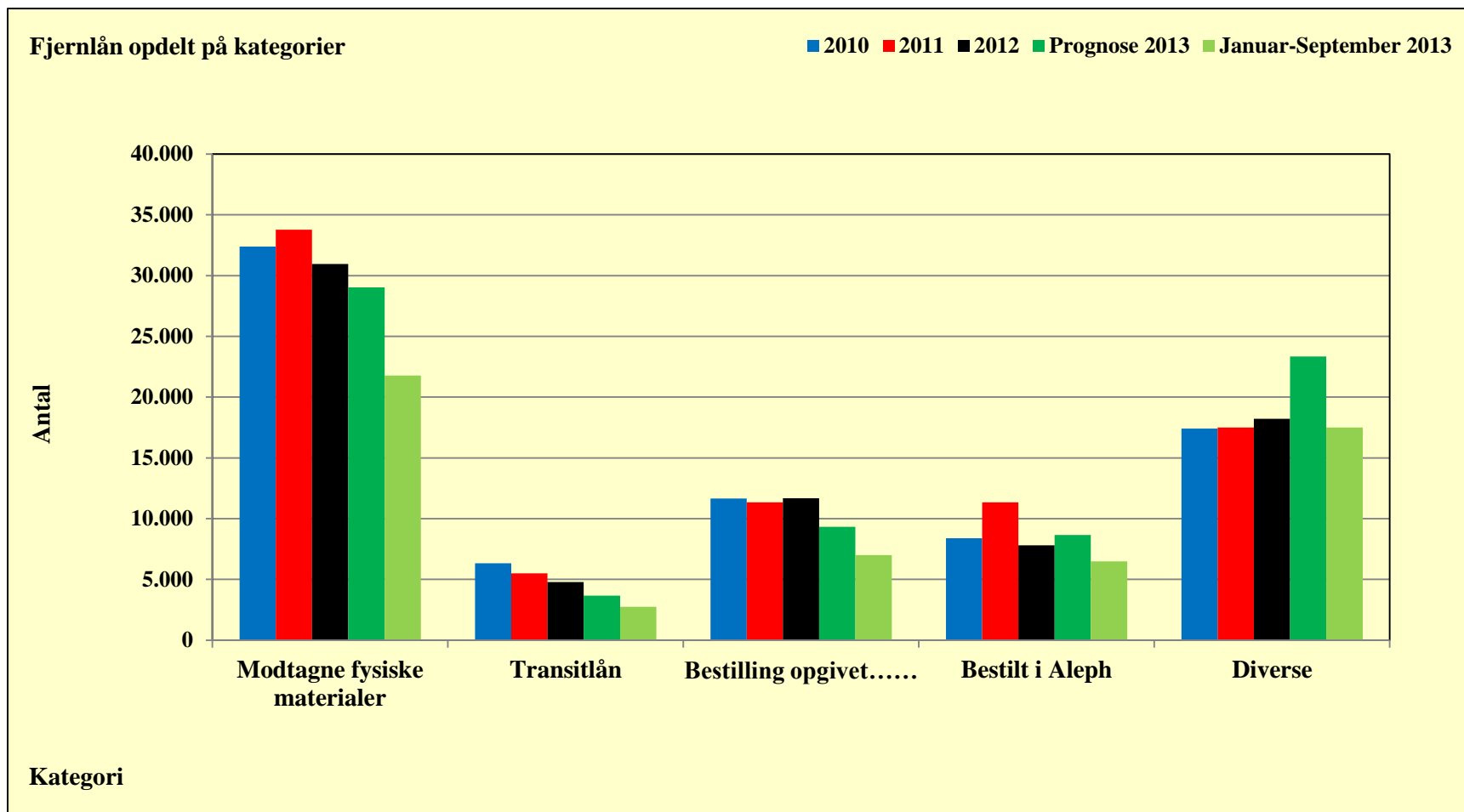
Kopiering fra avismikrofilm (incl. Infomedia)



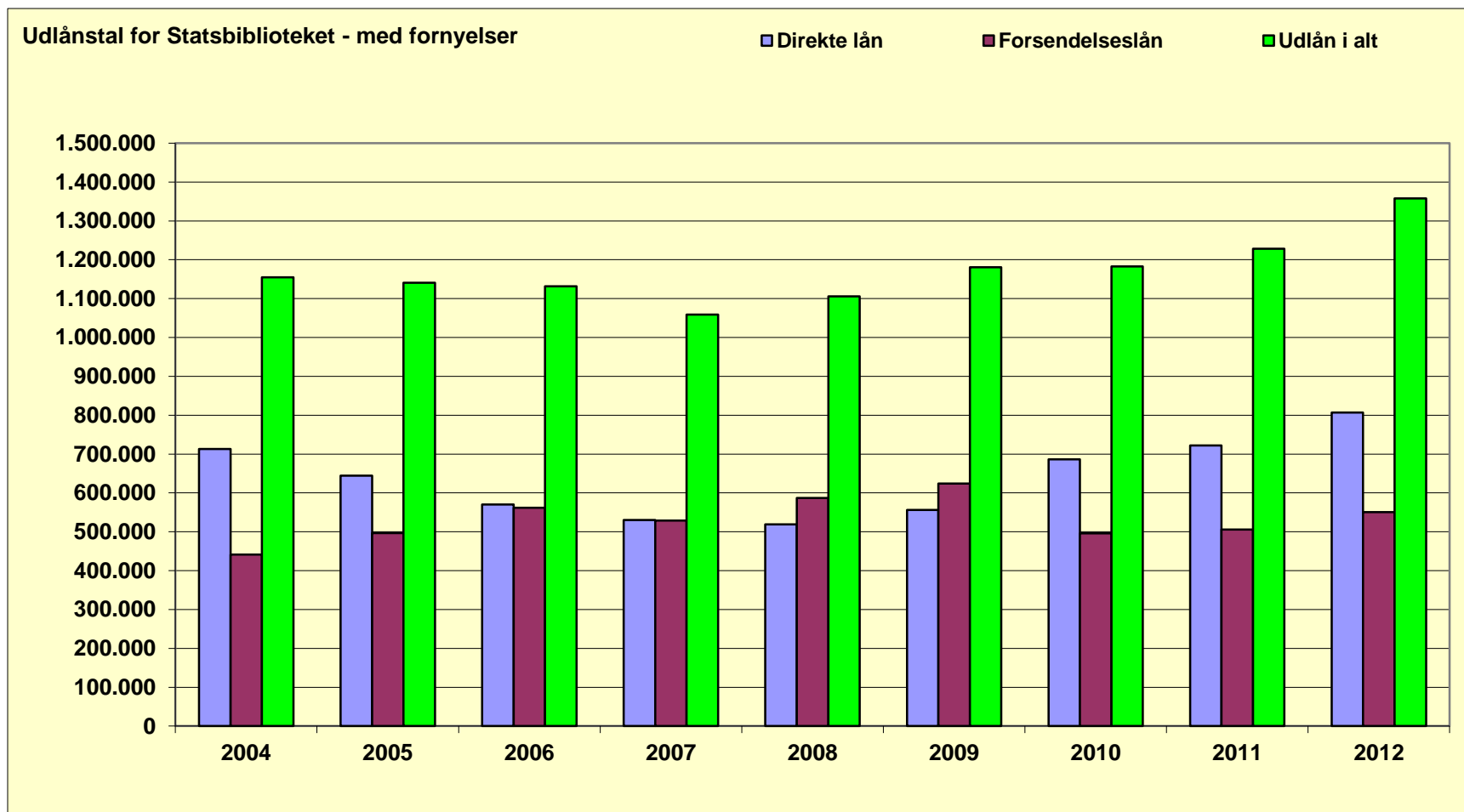
Fjernlånsbestillinger kundeopdelt



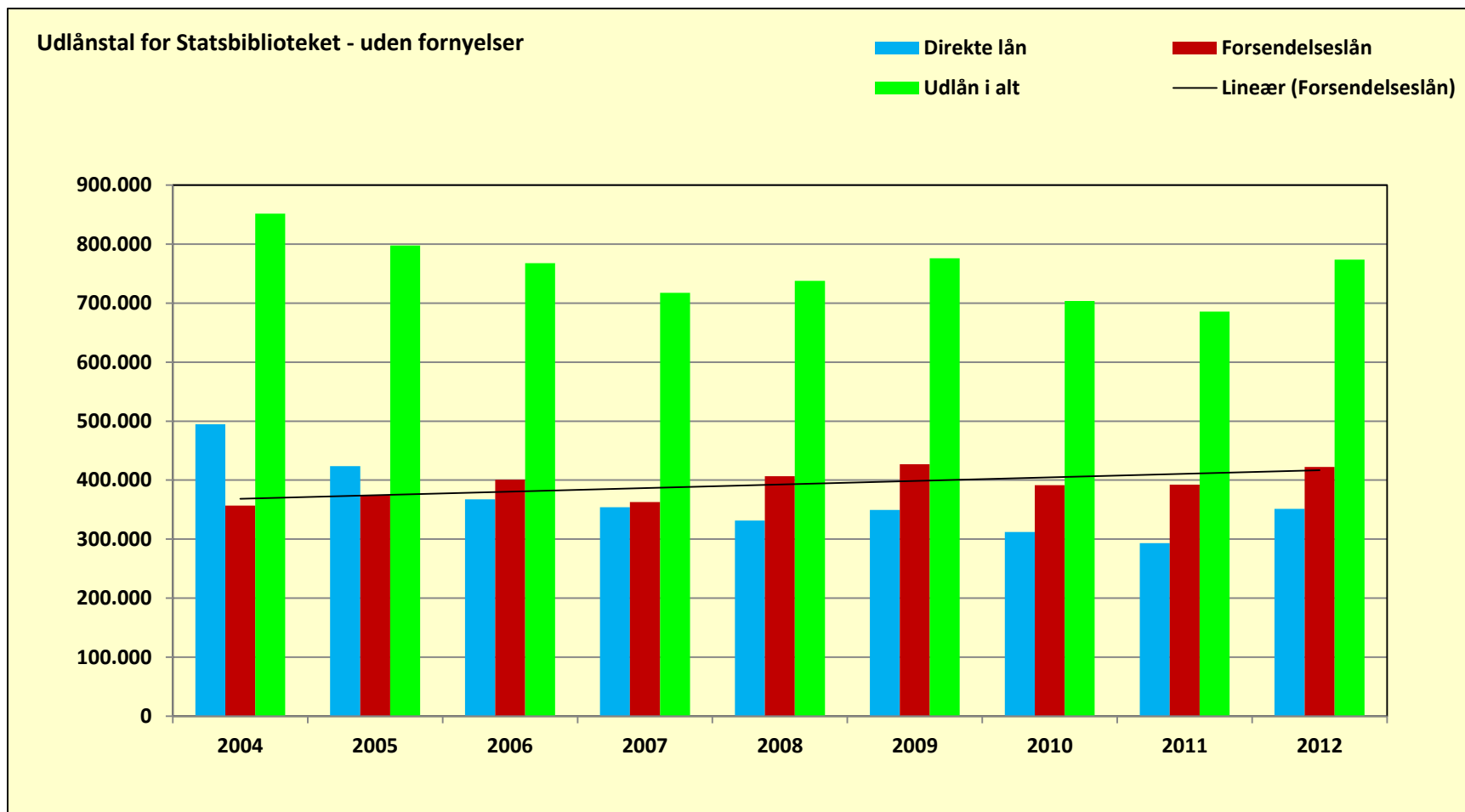
Fjernlån opdelt på kategorier



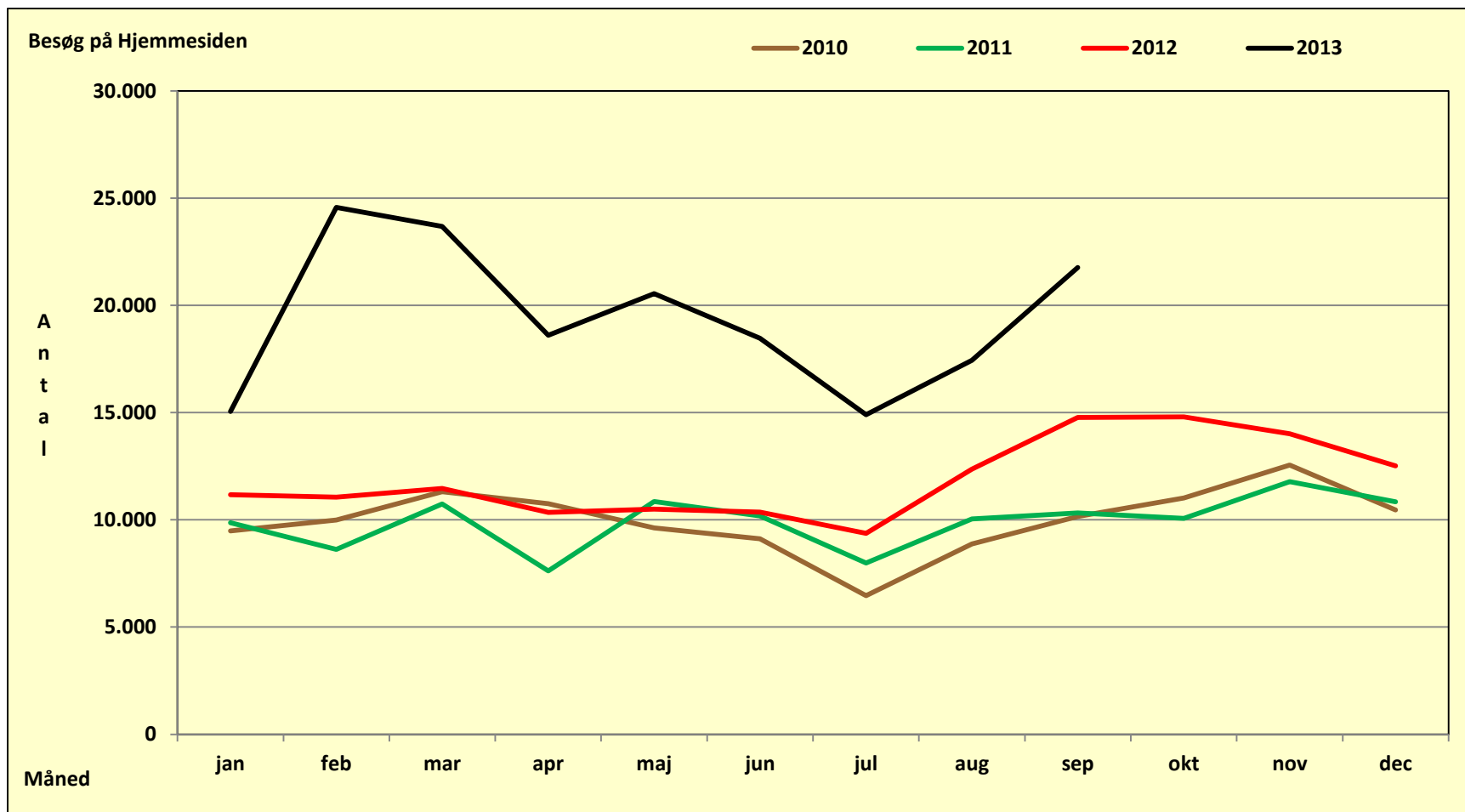
Udlån – incl. fornyelser



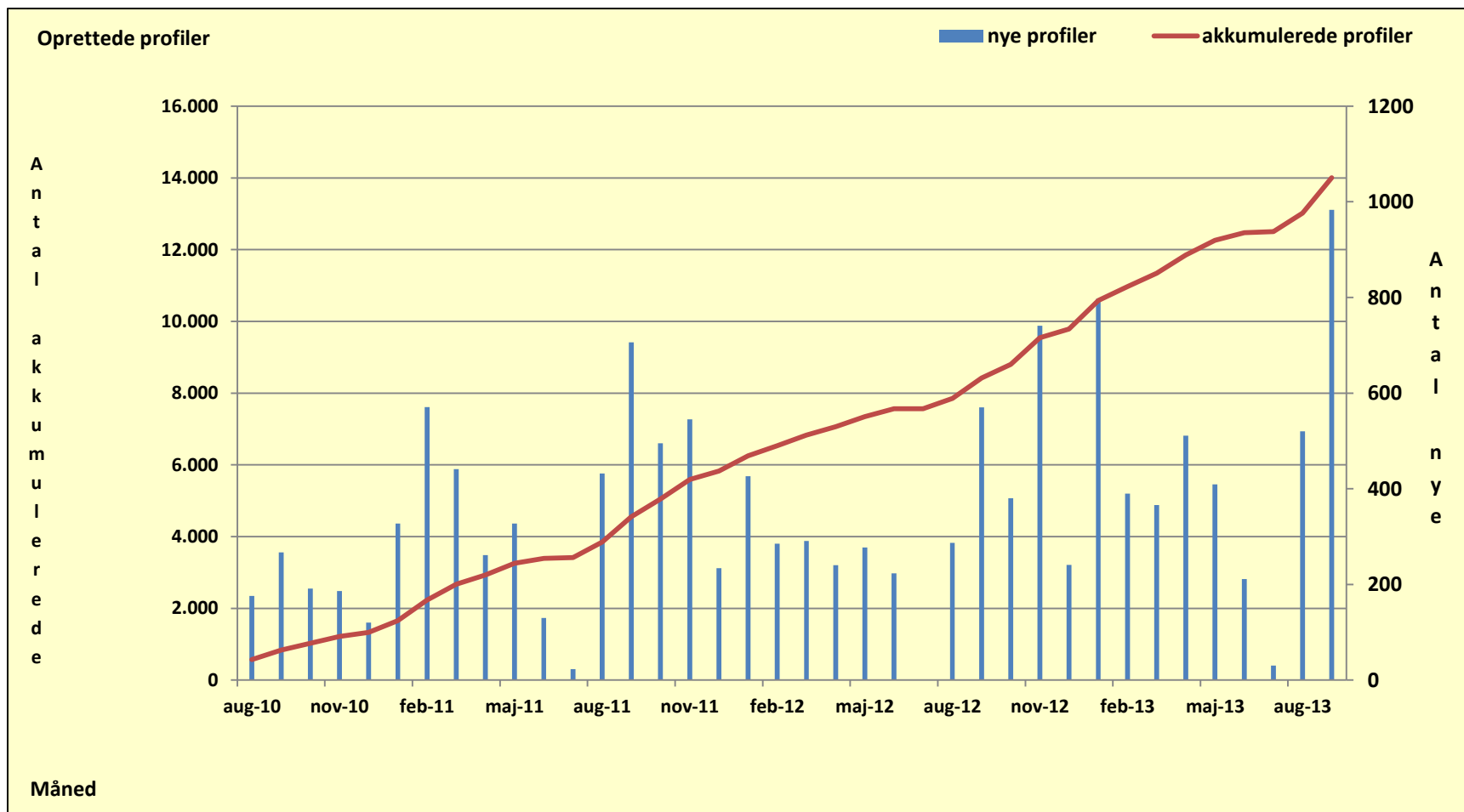
Udlån – excl. fornyelser



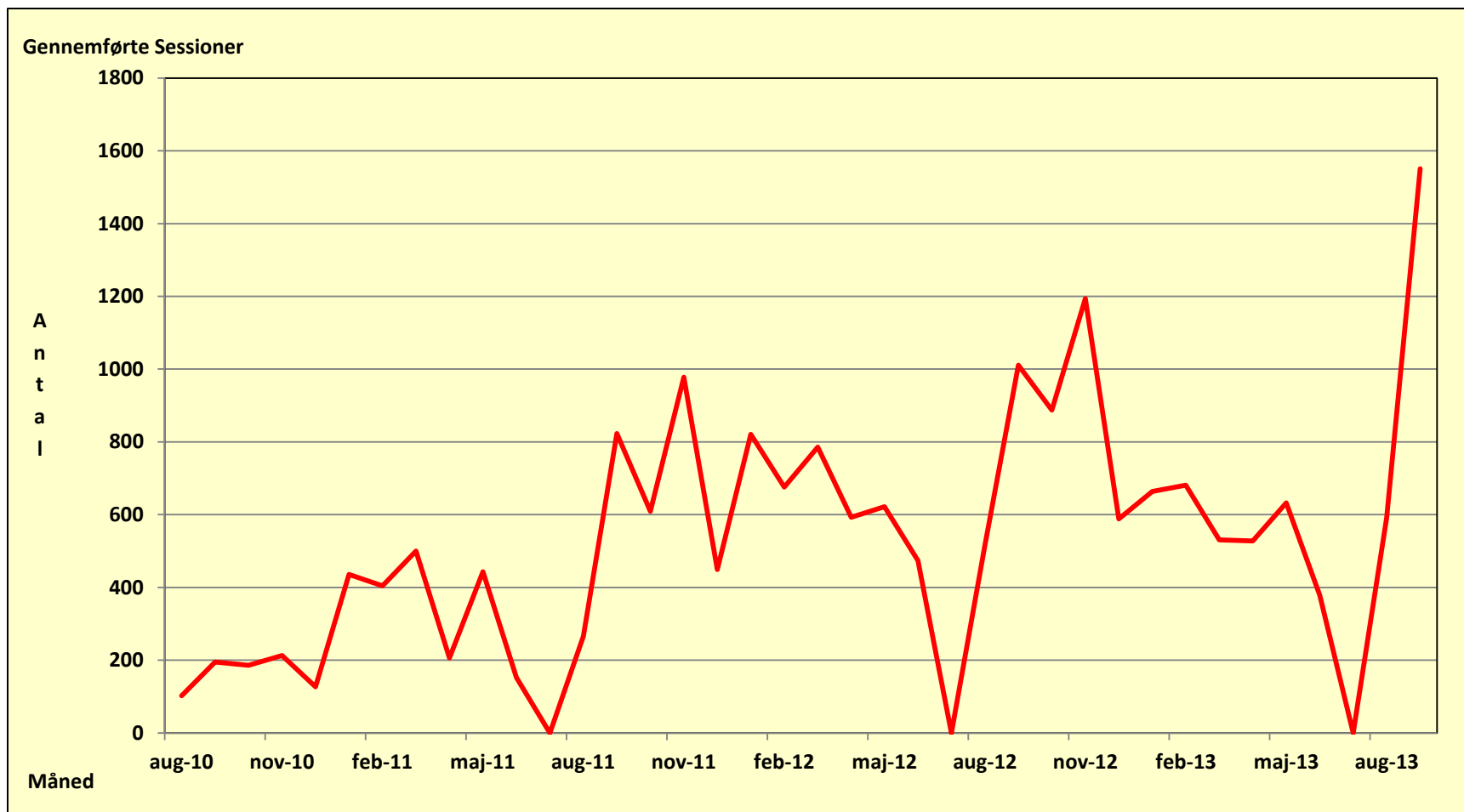
For Biblioteker - Besøg



Lektier Online – Elevprofiler



Lektier Online - Elevsessioner



Generelle indsatsområder

To be defined

- Fjernlån – Overbygningsservice
 - Effektivitet
 - Serviceudvikling
 - Projektinvolvering
- SBCI
 - Effektivitet
 - Serviceudvikling
 - Projektinvolvering
- Kundeservice
 - Effektivitet
 - Serviceudvikling
 - Projektinvolvering

Projektstrategi

Strategiske projekt indsatsområder

- ”Lektier Online”
- E-Kopi
- Bibzoom
- SBCI fælleskøb
- Det fysiske rum – Sammenhængende aktivitet

TOP 5 projekter

I gang eller under start

- Bibzoom
 - Helt nyt web
 - Streaming
 - Radio & TV
- LO
 - Basis
 - GYM
 - Frederiksberg / Kommuner
 - Krimi
- SBCI
 - Læs dansk
- Digital artikellevering
 - E-Kopi 2 (1+3)
- Erhvervsfremme

På vej prioritering

1. Online Besøgsven
2. Servicedesign (koncept, netværk, temadage)
3. Bibzoom World Nordic
4. National udrulning af LO til gymnasier
5. Erhvervsfremme 2