

Meeting in Nordic Library network at Tingbjerg Bibliotek og Kulturhus

Program:

9.45-10.00	Arrival and breakfast
10.00-10.10	Welcome
10.10-11.15	Presentation - Vibeke Nielsen (DK)
11.15-11.45	Critical friends – Kemê Pellicer (FI) & Nadia Abraham (FO)
11.45-12.30	Lunch
12.30-13.15	Guided tour at Tingbjerg Library
13.15-14.00	The National Library of Norway's gathering of experiences with Language cafes – Oddbjørn Hansen (NO)
14.00-14.15	Coffee break
14.15-14.45	Nordic project on digital materials for linguistic minorities - Marit Vestlie (NO)
14.45-15.00	Observations and feedback – Kemê Pellicer (FI) & Nadia Abraham (FO)
15.00-15.15	Conclusion of the meeting and next meeting in Finland

Presentation

- Name
- Organisation
- Briefly report on an activity in your work that relate to the network

Example:

- Vibeke Nielsen from The Royal Library in Denmark
- We provide physical and digital materials for linguistic minorities to the Danish public libraries, which also includes knowledge sharing

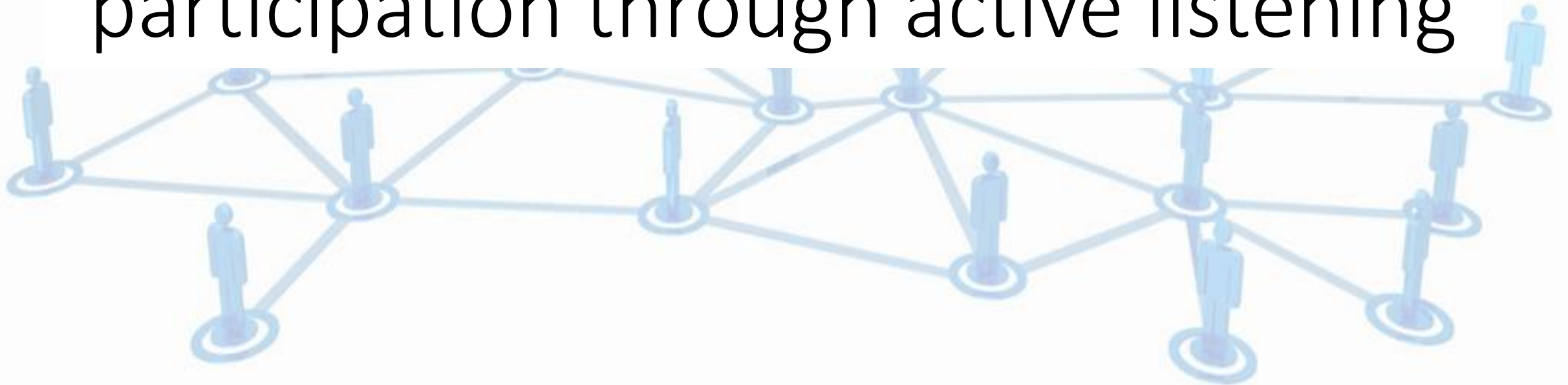
Presentation

At the networks first meeting in Bergen December 2017 it was decided that presentation of participants in groups worked well and the model will be used for future meetings.

The presentation will include active listening.



You get greater benefit from network participation through active listening



What is the purpose of active listening?

The original purpose of active listening was ... "to help other people to unfold and make new perception." (Rogers & Farson 1957)



Are you really
interested in
understanding others??

Listening versus active listening

“Normal” listening

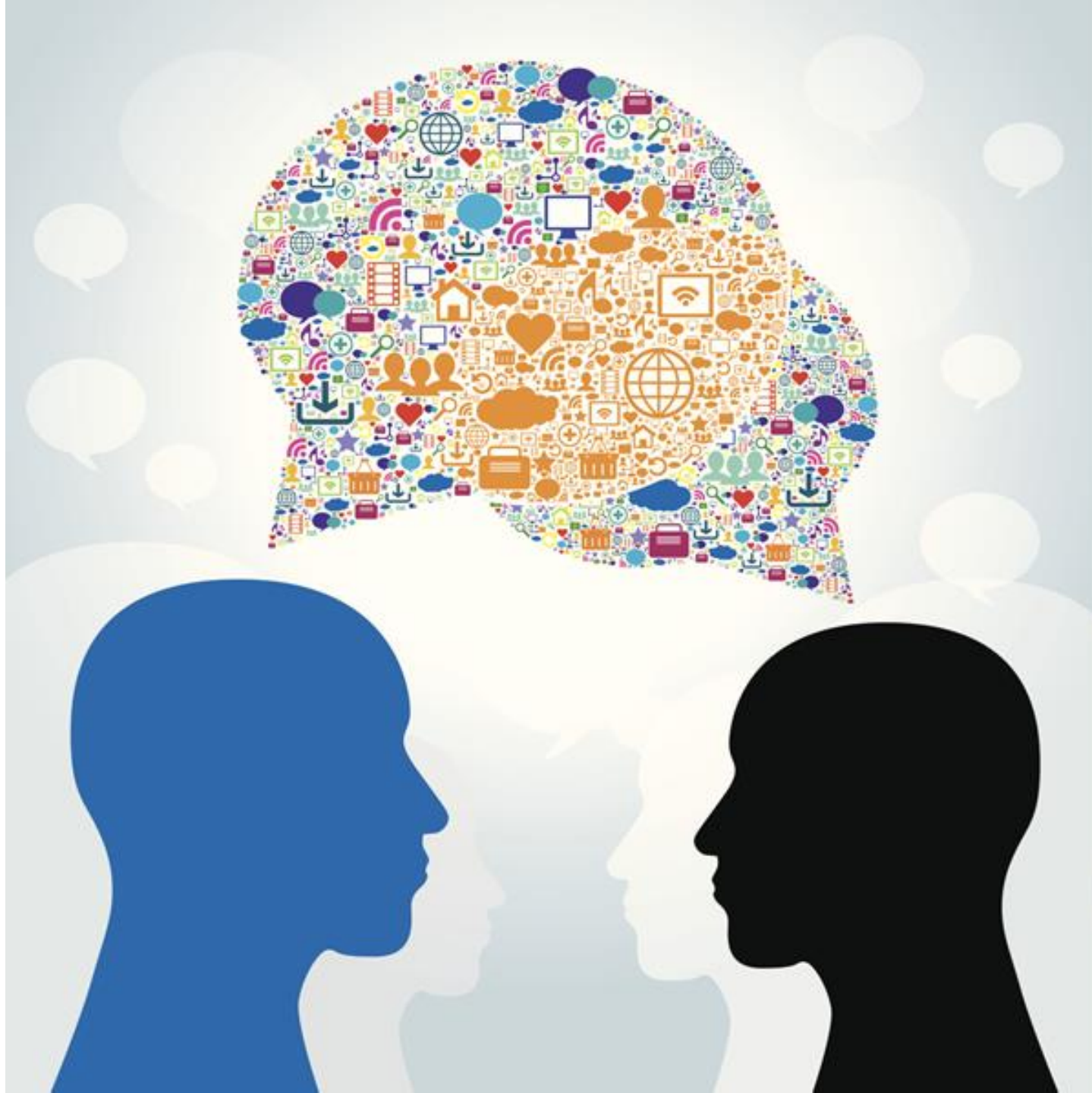
- Attention to yourself
- Thinking about the next thing you want to say
- Focus on whether you agree or disagree

Active listening

- Attention on the other person
- Listening from the other's point of view
- Empathetic setting

Active listening can give ...

- New knowledge
- Common reflection
- Developments of ideas



How do you do active listening?

- Let the other speak and listen carefully
- Helps focus and deepen the conversation
- You repeat what you have heard in your own words
- Asks open questions ... Who, how, what?

Don't...

- Interrupt the speaker!
- Talk about your opinions, ideas and solutions!



Why is listening so difficult?

Busyness



Helpfulness

We don't want to
change our
understandings



Don't give good advice too soon!

Open questions

- What have you tried to do?
- How did you do the activity?
- What can the reason be?
-



Presentation and exercise in active listening

Present a specific situation:

- A challenge you currently are working on
- Something you've done which worked well and why it worked?
- A good idea you know from other colleagues, libraries or other organizations



Knowledge sharing in plenum

Choose the best observation or situation
you want to share



Next meeting in Helsinki, Finland

Holiday in the fall in the Nordic countries

Norway: week 40 or 41

Denmark: week 42

Sweden: week 44 or 45

Finland and Iceland?

Next meeting will be held in week 46 (11.-15.
November)

Next meeting in Helsinki, Finland

Program:

Workshop with Kemê Pellicer (FI)

The future of the network

Guided tour at Oodi Helsinki Central Library (1 hour)

Other suggestions?

Dinner tonight

We meet at the restaurant RIZRAZ at 6pm!

Address of RIZRAZ:

Kompagnistræde 20, 1208 Copenhagen